



MTP PATIENT SUPPORT® PROGRAM ENROLMENT

Preparing for your
MTP Patient Support®
welcome call

Within the next 48 hours, you will receive a welcome call from a Nurse Case Manager/ Case Manager who will require the information listed below to **begin the reimbursement navigation process.**



We look forward to speaking with you

To help you be prepared, please collect the following information and have it handy for your call.



Health history

Please list:

- Date you were diagnosed with amyotrophic lateral sclerosis (ALS)
 - How long (in months) you experienced symptoms before receiving your diagnosis
- Any current health issues you may have, such as asthma
- Any medications you are taking or have taken for the treatment of ALS with a start and end date for each
- Your current medication list with a start date for each
- All allergies (this includes: food, medications, environmental factors and allergies to sulfites)





Reimbursement information

Public

- Please give your health card number (this information is mandatory)

Private

Please give:

- Name of insurance company
- Group ID, Member ID and Plan number
- Certificate/ID number
- Name and birthdate of plan holder
- Name of employer
- List of any dependents
- Spousal coverage information

Please keep in mind that there are many steps within the reimbursement navigation process.

MTP Patient Support® can help address questions you may have about the reimbursement process.



Should you have any general questions or inquiries about the reimbursement process, contact MTP Patient Support® at any point via:



1-833-211-MTPT (6878)



MTP@innomar-strategies.com

The MTP Patient Support® team is available Monday–Friday, 8 a.m.–8 p.m. EST

For more information about your treatment or MTP Patient Support®, visit: radicava.ca

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